

**SAFEGUARDING ADULTS
PARTNERSHIP BOARD
(NORTH YORKSHIRE & YORK)**

(previously City of York and North Yorkshire Adult Protection Committee)

**Annual Report
2006-2007**

SAFEGUARDING ADULTS PARTNERSHIP BOARD (NORTH YORKSHIRE AND YORK)

ANNUAL REPORT 2006-2007

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Message from the Chair

This year, we have seen an increase in publicity and emphasis on the protection of vulnerable adults, across the country.

There have been changes in the law with the introduction of the Mental Capacity Act 2005, the Domestic Violence, Crimes and Victims Act 2005 and the Safeguarding Vulnerable Groups Act 2006. Action on Elder Abuse has launched a campaign for specific legislation to protect vulnerable adults, with a call to establish a legislation alliance. The publication of the National Elder Abuse Study (Department of Health/Comic Relief) shows that up to 4% older people may have suffered from abuse in their own homes.

There has been an increased emphasis from regulators about the importance of keeping vulnerable people safe, while also encouraging independence and choice. Earlier this year the Commission for Social Care Inspection issued their new Safeguarding Adults Protocol which lays down guidelines to ensure that regulated services, statutory authorities and CSCI work effectively together. We are working closely with CSCI through the Board to ensure that this is effectively implemented.

This year we took stock of the Adult Protection system in North Yorkshire and York, its strengths and weaknesses, and decided to re-launch the committee as the Safeguarding Adults Partnership Board, with strengthened strategic direction. This will help us get a better balance between preventative work and ensuring we have effective systems to respond to adult protection cases.

A small Executive group now oversees the strategic development of the safeguarding adults work through the Board, and will

- review performance
- make recommendations about changes that need to be made within partner agencies
- ensure that effective links are made to Local Strategic Partnerships and the Crime and Disorder Reduction Partnerships
- give guidance and direction to the local groups and champion good practice.

Within North Yorkshire, the link to the North Yorkshire Strategic Partnership is particularly important, to ensure the effective delivery of the Local Area Agreement target for 2007-2010 around improving protection for vulnerable people.

This year's report shows that we have made good progress with training and awareness, with a training event in each local area, reaching over 300 delegates, from all agencies.

Finally, can I urge you to take this report to your board or committee for discussion. The more that agencies consider how they can contribute to the protection of vulnerable adults the safer people will be. If you do need more information please contact Sally Anderson, Safeguarding Adults Co-ordinator.

Bill Hodson (Chair of the Safeguarding Adults Partnership Board)

Safeguarding Adults Partnership Board – Progress in 2006/7

Key Achievements

Partnership/ Partner organisations (Standards 1&2)

- Launch of new Safeguarding Adults Partnership Board (North Yorkshire and York), following review of Adult Protection Committee.
- Establishment of Executive Group with lead managers from City of York Council, North Yorkshire County Council, North Yorkshire Police and North Yorkshire and York Primary Care Trust
- Executive Group to oversee the strategic development of the safeguarding adults work in North Yorkshire and York, through the Safeguarding Adults Partnership Board.
- Working with the North Yorkshire Strategic Partnership (NYSP) under the Local Area Agreement 2007-2010 (LAA) to develop the delivery plan to improve protection of vulnerable adults from abuse.
- Increased strategic capacity with extension of Project Officers contract to full time, with additional investment from North Yorkshire County Council and City of York Council

Training and Awareness (Standard 5)

- Multi-agency awareness events attended by 80 delegates in Harrogate – July 2006, 60 delegates in Richmondshire – October 2006, 90 delegates in Scarborough – March 2007 and 90 delegates in York – May 2007.
- Training for Chairs of Strategy Meetings delivered in Sept 2006, further training booked for Autumn 2007.
- Development of new multi-agency Training Strategy to be adopted Autumn 2007
- Additional training commissioned to support Local Area Agreement, for delivery during 2007/8; includes cascade training for trainers, targeted training for managers and investment in training resources materials.
- Approval to appoint half-time training officer as part of LAA delivery plan

Effective procedures (Standard 9)

- Consultation on new multi-agency procedures based on Safeguarding Adults Guidance
- Flowcharts developed to assist provider organisations decision-making around referrals
- New documentation prepared as part of launch of new City of York customer database
- Development of North Yorkshire Operational Reference Group

Engaging Citizens (Standard 11)

- Presentations given to Learning Disability Partnership Boards using accessible style
- Development of process to measure outcomes from safeguarding adults' process as part of the LAA delivery.

Safeguarding Adults Partnership Board

From 30 April 2007, the City of York and North Yorkshire Adult Protection Committee (APC) changed its title to the Safeguarding Adults Partnership Board (North Yorkshire and York)

This change is the result of a review of the purpose and business of the APC, following the publication of the Association of Directors of Social Services guidance on Safeguarding Adults.

The Partnership Board aims to 'work together to safeguard and promote the welfare of adults'. Safeguarding Adults involves all work which enables adults who are most vulnerable to retain independence, well being and choice and to access their human right to live a life free from abuse or neglect.

Key areas of activity for the Board include developing and reviewing policies and procedures, training and communication.

The existing membership has been strengthened and a new Executive Group set up with senior officers from North Yorkshire County Council, City of York Council, North Yorkshire and York Primary Care Trust and North Yorkshire Police. This group will oversee the strategic development of the safeguarding adults work and will aim to:-

- ❖ Review performance on safeguarding adults and make recommendations about changes that need to be made within partner agencies
- ❖ Make recommendations about the future of safeguarding adults services
- ❖ Ensure that effective links are made to Local Strategic Partnerships and the Crime and Disorder Reduction Partnerships
- ❖ Give guidance and direction to the local groups
- ❖ Champion good practice

This Executive is committed to

- ❖ Maintaining the partnership across North Yorkshire and York
- ❖ Focusing on the core protection agenda of
 'working together on the prevention, identification, investigation and treatment of the abuse of vulnerable adults'
- ❖ Working to the 'No Secrets' definitions of 'vulnerable adult' and 'abuse'
- ❖ Linking this work to the wider strategic partnership agenda for all adults

Local Safeguarding Adults Partnerships, based on the existing Local Adult Protection Groups have a wider representation and will be responsible for developing good practice, local implementation of policies and procedures and training.

Safeguarding Adults Partnership Board – Progress in 2006-7

Partnership/ Partner organisations (Standards 1&2)	
Review the vision and objectives of the Adult Protection Committee	→
Review partnership effectiveness and working arrangements	→
Review partnership membership and identify which local partnerships the APC and LAPGs need to have links with	→
Develop a 'serious case review' protocol	→
Respond to national reporting requirements	→
Conduct an audit of partner agencies capacity for adult protection to inform future strategy	↘
Training and Awareness (Standard 5)	
Support local multi-agency awareness raising events	→
Commission and deliver training for chairs of strategy meetings	→
Develop multi-agency training for managers and lead officers	→
Ensure that the training strategy is appropriately resourced	→
Effective procedures (Standard 9)	
Review and publish revised multi-agency referral and investigation procedures	→
Develop information sharing protocol	→
Engaging Citizens (Standard 11)	
Develop information for the public and service users.	→
Consider ways to involve service users and carers in all aspects of the work	→
Not started	↘
In progress	→
Completed	→

TRAINING AND AWARENESS

Achievements/Progress in 2006-2007

Awareness Raising

- **Multi-agency awareness events** attended by 80 delegates in Harrogate – July 2006, 60 delegates in Richmondshire – October 2006, 90 delegates in Scarborough – March 2007 and 90 delegates in York – May 2007.
- **Skills for Care training** delivered for social care staff on older people's, LDAF and mental health skills for care. Includes module on recognising and responding to abuse and neglect (In 2006/7 there were 300 NYCC and 69 CYC social care staff trained)
- Learning Support North Yorkshire provided a number of one-day **Protection of Vulnerable Adult** training sessions.
- City of York provided specific **training for team leaders/care leaders** attended by 55 people.
- Adult Protection Officer developed **presentations** and supported a number of **information sessions** to private providers, supporting people, voluntary organisations, registered managers and Learning Disability Partnership Boards.
- Developed pilot **Training for Managers** – Easingwold.
- A variety of **learning resources** were purchased to support training and development

Specialist

- **Training for investigators** training was delivered to both City of York and North Yorkshire care management staff, by the Ann Craft Trust. Further courses will be delivered on a rolling programme as necessary.
- Two sessions of **training for chairs of strategy meetings** were delivered by the Ann Craft Trust in September 2006. Two further sessions are planned for Autumn 2007.
- Five sessions on **Training the Trainer** were commissioned from Action on Elder Abuse, offering up to 80 places, with priority given to staff from provider organisations
- A consultant was commissioned to work with the Board on a new **training strategy**, develop training for managers and a train the trainer programme. This work will be delivered during 2007-8.
- **Making Research Count** workshops (Adult protection)

Activity 2006-7

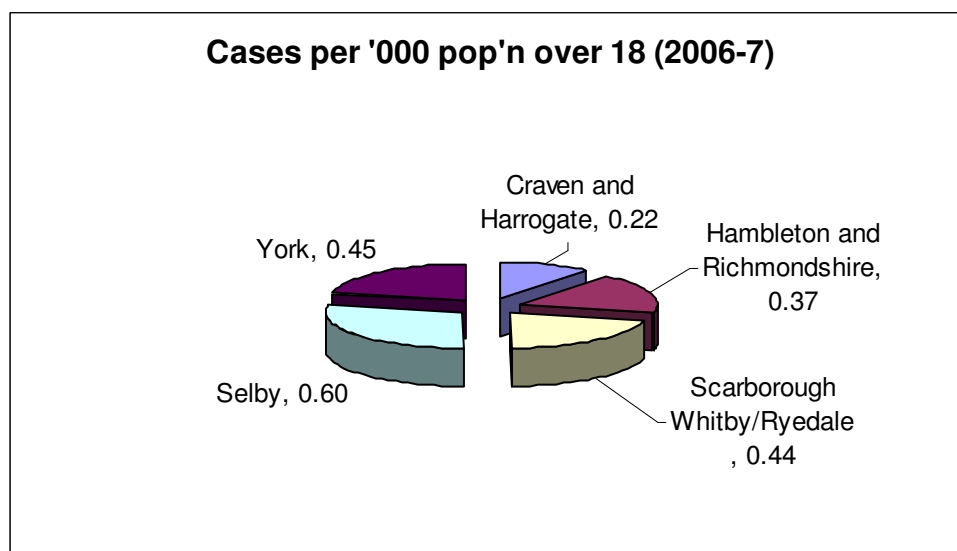
During the year 2006-2007 The records show that there have been a total of 257 cases investigated (City of York 70 and North Yorkshire 187). In the majority of cases the investigation included a multi-agency strategy meeting or case conference. Of these cases, it was shown that 90% were 'completed' during the year. (1).

This information is taken from the adult protection monitoring systems used by the City of York Adult Social Services and North Yorkshire Adult and Community Services to record the number of incidents of alleged or suspected abuse that are investigated under the adult protection procedures.

The following charts give a summary of the following information

- Number of Cases
- Type of abuse
- Client type

NUMBER OF CASES

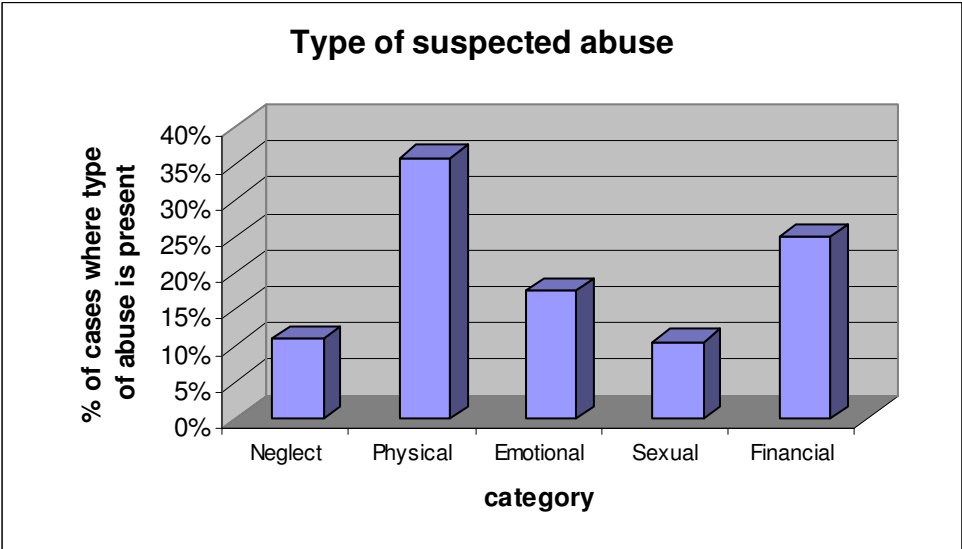


The chart above shows that the number of cases per '000 population over 18 in each Local Safeguarding Adults Group area varies from 0.22 in Craven/ Harrogate to 0.60 in Selby, with an average of 0.39. Overall, this is a relatively stable picture since 2005-6. However, there are some local variations, with Craven/ Harrogate and Hambleton/Richmondshire remaining stable while there has been a decrease in Scarborough/Whitby/Ryedale and an increase in both Selby and York.

It is expected that there will be increased activity in North Yorkshire as part of the Local Area Agreement 2007-10.

(1)The numbers of completed cases are likely to include cases where one or more of the following 'outcomes' occur – prosecution/final warning, disciplinary action against staff member, service terminated, case put on review, managed access to alleged victim arranged, CSCI taking regulatory action, management of victim's finances or a decision is taken to take no further action.

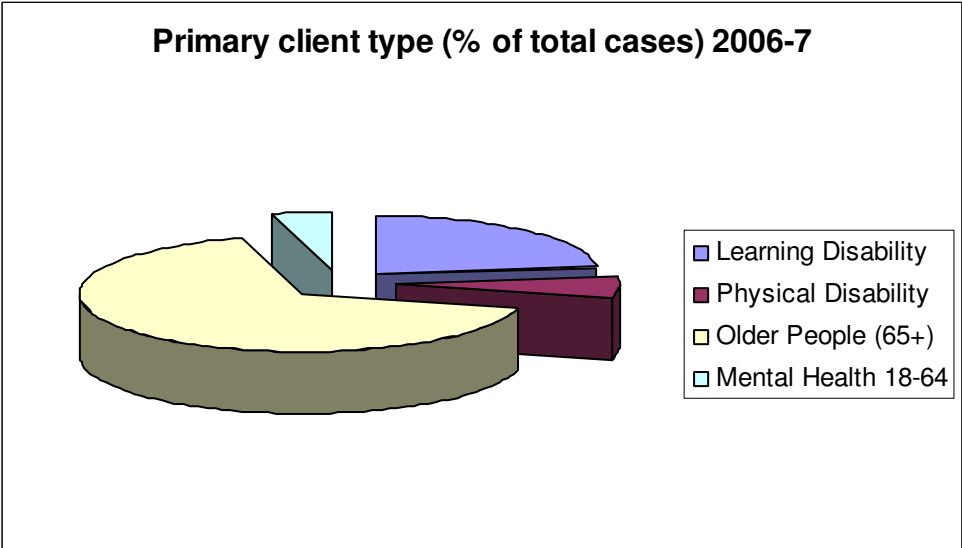
TYPE OF ABUSE



The chart above shows the proportion of cases in which different types of abuse were suspected. It is not possible to show the relative proportions of the type of abuse because the recording system recognises that more than one type of abuse can occur in each case and multiple abuse is found in many cases.

The most prevalent types of abuse for the whole period are physical and financial abuse. This is the same pattern as in previous years. Physical abuse occurs in 36% cases compared with 49% in 2005-6 and financial abuse occurs in 25% cases compared with 23% for 2005-6.

CLIENT TYPE



The majority of cases in each area affect older people aged 65 and over (including older people with mental health problems) (66%), and people with learning disabilities (23%). A very small proportion of cases affect people with physical disabilities (6%) and adults with mental health problems (4%).

Work of the Local Safeguarding Adults Groups Achievements/Progress 2006-7

During the year the Local Safeguarding Adults Groups have:-

- **Monitored and evaluated** the ways that policies, procedures and practices are working through consideration of case studies.
- **Developed skills** of the members of the groups through training sessions and invited speakers
- **Increased awareness** of local staff and volunteers of the multi-agency policy and procedures through newsletters, meetings and events.
- **Reviewed the activity monitoring figures** and considered reasons for local variations and ways of increasing the level of reporting.
- **Promoted awareness of the multi-agency policy and procedure** through local multi-agency events

Key Local issues

Each Local Group submits a quarterly report to the Safeguarding Adults Partnership Boards(SAPB), which includes issues that need consideration by the SAPB, so that there can be a co-ordinated approach across the area.

Partnership/ Partner organisations

- More direction from the APC, with a clearer framework of outcomes and performance and sharing of good practice across the partnership
- Maintain focus on the core protection agenda
- Ensure that account is taken of the implementation of the Mental Capacity Act
- Ensure effective representation from the police and the health community
- Links between adult protection work and domestic violence work

Training

- Very positive feedback for training events and investigator training
- Important to roll out regular multi-agency awareness training
- Mechanisms to cascade awareness training to more staff groups
- Use of other initiatives/networks to deliver training
- Suggest that evaluation of events is used to inform training strategy

Effective Procedures

- Guidance required on effective auditing of local policies and procedures
- Importance of multi-agency communication
- Clear mechanism required for reporting back to referring agency/referrer
- Roles and responsibilities need to be clearly understood
- Points of entry into adult protection procedure – needs to be clear

There are four Local Safeguarding Adults Groups; Craven and Harrogate, Hambleton and Richmondshire, Scarborough, Whiby, Ryedale and Selby and York

Work of the Adult Protection Officer

During the year the Adult Protection Officer has continued to support the Safeguarding Adults Partnership Board and its working groups and concentrated on the main priorities of the Partnership.

The Partnership/Partner organisations

- Establishment of Safeguarding Adults Board and support to Executive
- Administrative and professional support to the Partnership Board and Local Groups
- Presentations to Learning Disability Partnership Boards
- Supported development of NY Local Area Agreement Delivery Plan

Training and Awareness

- Development and support of multi-agency training events
- Development of training sessions for managers (North Yorkshire)
- Delivery of presentations to private providers, Supporting People provider forum, voluntary organisations and registered managers
- Advisory meetings with consultant on training strategy
- Commissioned Action on Elder Abuse training (Time for Action)
- Attended Making Research Count workshops with 'team' from CYC and NYCC

Effective Procedures

- Consultation with City of York on new customer data base
- Development of performance monitoring processes for Local Area Agreement
- Consultation on draft multi-agency safeguarding adults procedures
- Development and support to North Yorkshire operational reference group

Other activity

- Ensured accurate and timely statutory monitoring returns
- Regional networking – meeting and Regional ADASS Safeguarding Adults Conference

USE OF RESOURCES

The work of the Safeguarding Adults Partnership Board (North Yorkshire and York), is supported with financial contributions from partner agencies.

INCOME 2006/7

Partner	Amount
City of York Council	£12000
North Yorkshire Police	£5000
North Yorkshire and York PCT	£14100
North Yorkshire County Council	£18000*
TOTAL	£49100

In addition, NYCC made a one-off allocation towards enhancing the training capacity in support of the LAA Delivery Plan; including additional specialist training, training resources, Action on Elder Abuse training for trainers and training consultancy.

EXPENDITURE 2006/7

Heading	Amount
Project Officer (full time from April 2006)	£41500
Project Officer (training)	£500.00
Support to Safeguarding Adults Partnership Board	£300.00
Support to Local Groups including Multi-agency awareness events	£3000
Sub total	£45300
Uncommitted	£3800
Total	£49100

*In addition to this funding, NYCC provide support to the Project Officer (Adult Protection), including office accommodation, administrative support services and line management.

KEY PRIORITIES 2006-2009

The Partnership/ Partner organisations	
➤ Develop programme for Safeguarding Adults Partnership Executive	2007-8
➤ Review the vision and objectives of the Adult Protection Committee	2006-7
➤ Review partnership effectiveness and working arrangements	2006-7
➤ Review partnership membership and identify which local partnerships the APC and LAPGs need to have links with	2006-7
➤ Conduct an audit of partner agencies capacity for adult protection to inform future strategy	2007-9
➤ Develop action plan derived from the audit of partner agencies	2007-9
➤ Review performance on safeguarding adults and make recommendations about changes that need to be made within partner agencies	2007-9
➤ Respond to national reporting requirements	ongoing
➤ Develop a 'serious case review' protocol	2007-8
Training and Awareness	
➤ Support local multi-agency awareness raising events	ongoing
➤ Commission and deliver training for chairs of strategy meetings	2006-7
➤ Develop multi-agency training for managers and lead officers	2007-8
➤ Develop and implement Safeguarding Adults Training Strategy	2007-8
➤ Ensure that the training strategy is appropriately resourced	2007-9
Effective procedures	
➤ Review and publish revised multi-agency safeguarding adults procedures	2007-8
➤ Develop information sharing protocol	2007-8
Engaging Citizens	
➤ Develop information for the public and service users.	2007-9
➤ Consider ways to involve service users and carers in all aspects of the work	2007-9

APPENDIX ONE

CONTACT DETAILS – EXECUTIVE

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APPENDIX TWO

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